

Colorado Bridge Enrollment Guide

Kaiser Permanente's Colorado Bridge Program helps pay your monthly premiums and most out-of-pocket medical costs for services provided at Kaiser Permanente medical offices.

For more information about the program and the application process, please visit [FindYourPlan.org](https://www.findyourplan.org). A few important reminders are included below.

1. Your applications must be received during an open enrollment period or during a Special Enrollment Period. A Special Enrollment Period Guide can be found on [FindYourPlan.org](https://www.findyourplan.org). Open Enrollment for 2018 is November 1, 2017 through January 12, 2018.
 - o Complete applications can take up to 30 business days to process.
 - o You should receive a letter two weeks after your application has been processed informing you of your application status (approved, denied, or missing information). If you have not received a letter within two weeks, please call Member Services:
Denver Boulder- 303-338-3800 or toll free at 1-844-201-5824
Northern Colorado- 1-844-837-6884
Mountain Colorado -1-844-837-6884
Southern Colorado- 1-800-681-7878
- TTY users call **711**. Monday through Friday, 8 a.m. to 6 p.m. Mountain time
2. If approved for the program, you will receive information about your coverage period. Your coverage period lasts up to 24 months but not beyond December 31 of the calendar year, with an opportunity to renew.
 3. You must send your monthly payments to remain eligible for coverage. Easy payment options are available on the Colorado Bridge page, cost section, of the [FindYourPlan.org](https://www.findyourplan.org) website. You can pay by check, money order or online at kp.org/payonline.
 4. To stay in the program, you must meet all the eligibility criteria. When you no longer meet the eligibility requirements, you will be dis-enrolled from the program, which includes the Kaiser Permanente subsidy and Medical Financial Assistance, and you will be responsible for the Kaiser Permanente CO Gold 0/20 plan or the Select CO Gold 0/20 plan monthly premium and any out-of-pocket costs you incur.

Benefits:

The program covers preventive care and all federally required Essential Health Benefits. For benefit information, visit [FindYourPlan.org](https://www.findyourplan.org) and go to the Colorado Bridge page.

Cost:

With the Colorado Bridge Program, monthly premiums are based on family size and income (premiums are subject to change). Monthly premiums must be paid every month. If you have questions about premiums, please contact Member Services. Please see numbers listed above.

The Colorado Bridge Program also includes the Kaiser Permanente sponsored Medical Financial Assistance (MFA) program, MFA eliminates out-of-pocket costs for most services provided at Kaiser Permanente medical offices. MFA does NOT cover copayments and coinsurance for all covered plan benefits.